



The Scioto News

A Monthly Publication for Associates, Clients, Community & Suppliers of Scioto Corporation.

Inside This Issue:

- Word From The President 2
- Upcoming Events 2
- The Scioto Difference 3
- Supply News 4
- Associate Innovations 4
- Elvis Experience 5
- Heart Walk 6
- Benefits in Action 6
- Stretching for Safety 7
- Announcements 8

The New Standard in Cleaning

Associate Profile: Don Robison



Completing five years' service to Scioto just last month, the newest Scioto Club member has proven to be a valuable asset to the MAP Weld department's environmental and recycling efforts.

Don describes, "My job is to help MAP comply with all environmental requirements and to help improve, monitor and control environmental impacts of MAP, to help implement methods to prevent pollution, conserve natural

resources and reduce waste."

In this unique position, Don works directly with Map Weld's Environmental Representative. His main responsibilities include emptying all of the recycling bins throughout the Weld shop, and completing daily audits to ensure that flammable conditions do not exist around the welding equipment that can cause fires and subsequent downtime. He also cleans up any spills and removes scrap bodies from the shop by forklift.

Clearly, teamwork is considered one of the most enjoyable aspects of the job. "When you have a problem that seems bigger than you can handle, you can always count on other

Scioto associates to help you," said Don. Don is also proud of developing a trusted working relationship with the client on environmental control issues.

Account Manager Steve Gadd believes that Don's success can be attributed to dependability and flexibility. Steve says, "Since I came into shop nearly three years ago, Don has never missed a scheduled day of work. He has been available to work overtime during Production Saturdays, and usually takes his vacations to coincide with Shutdowns."

A 40-year resident of Belle Center, Don has been married to Carole for 38 years and has two children and two grandchildren.

Scioto Associates Shine in Friendly Competition

When MEI administrators initiated a COP (Clean-up, Organize, Pick-up) contest, they made a commitment to lead by example by taking extra measures to maintain clean and tidy work spaces. Waging friendly competition over a pizza party, teams were assembled, strategies formed. Each team knew that a win could not be captured without the help of Scioto associates who took it upon themselves to rise to the challenge. Remaining neutral, they agreed to help each team with floor work and other special projects.

According to Account Manager Paul Caliarì, "I was impressed with how all the associates pulled together and worked as a team. There were no complaints about their involvement—the project was attacked with hard work and efficiency." While Nancy Aceto describes her pride in being able to balance the client's special request while completing all normal route work, fellow associate Beverly Sowards described a satisfaction with their ability to come together as a team.

Winning team member Lavonna Winterstellar, Production Office, expresses her gratitude. "If not for Scioto, we wouldn't have won the contest. Scioto went above and beyond." Jackie Watson, whose team lost, applauded the efforts of a Scioto associate who faced setbacks in her department. "We were not able to make full use of Scioto because of some work being conducted by outside painting contractors. But, Jimmy Parker mopped and burnished, and took it upon himself the final night before the contest to do all he could for the floors."



Team Effort: Scioto associates, Nancy Aceto, left and Beverly Sowards, right, teamed up with MEI associates, Brandy Parks and Casey Fisher, center, whose Receiving Department was the recipient of a pizza lunch.

All efforts were accomplished without overtime.

Golf Outing



The Golf Outing is in Full Swing!

Scioto Cup
Saturday, August 9
Woodland Golf Course
Cable, Ohio

Summer Picnic

Scioto Family Picnic
Sunday, August 24
Columbus Zoo



Scioto Wear

Time to get ready for the brisk autumn weather! Scioto Hooded Sweat-shirts are now available. Now is the time to order!

A Word From The President



I hope everyone is enjoying their summer. I know many associates have been busy with summer projects. Some of the projects include cryogenic cleaning at MMP, gym floor refinishing at the Ohio State University, Delaware City Schools and Honda, cleaning of the Bag House units at MAP and ELP. Strip and wax projects have taken place in central Ohio, Marysville, Troy, and Bluffton. Thanks to everyone who has contributed in making our summer projects successful.

The first half of the year was a good one for Scioto. We have strengthened our position within several accounts and have been asked to take on additional responsibilities because of the confidence our clients have in "you"! I know the energy you put into your effort to exceed the client's expectations every day and it is that very effort that separates

us from our competition. It is also the internal pride we feel when we know we've done our very best and knowing the very best is what your customer has come to expect. I appreciate your dedication to serving your customer groups.

Now its time to celebrate our successes. August 24th we are having our family picnic at the Columbus Zoo. It will be a great time to enjoy each other's company and see which region brings home the Tug of War trophy. I hope to see you at the Zoo.

Chip

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The Scioto Difference

"Smiling people, positive attitudes and teamwork are important to making the Honda HomeComing event a success. As a team, Scioto did a super job taking care of us. Cleanliness is a very important aspect to attracting our guests to come back year after year. Whether touring the plant floor or attending the outdoor events, the condition of our facility and grounds is something immediately noticed by our guests. I personally appreciated the hard work and the active participation by all the Scioto associates involved with Honda HomeComing. Thanks for doing a good job!"

Cornelia Hostetler
Honda, Company Communications

It takes a combination of the right people who share the same principles and values to sustain the company's founding culture. When the time comes to prepare for Honda HomeComing, Motorcycle and Auto Plant general cleaning Associates embrace the opportunity to develop new team relationships, while providing high visibility and quality customer service for the event. Their end result left attendees from all across the country talking—talking about the new standard in cleaning. And, that is the **"Scioto Difference."**

Honda Homecoming:

A three-day annual event attended by over 10,000 motorcycle enthusiasts worldwide who return to the Marysville area for community events and the opportunity to tour the plant where their prized motorcycles are manufactured.



"I put my trust in Scioto to get the plant in the appearance that I expected. They said they would and they did. We had a lot of visitors and each day looked outstanding. Many of our guests commented on the cleanliness of the plant. It took a lot of coordination on their part to wax the tour route while maneuvering around the constant flow of production traffic. Yet, they did an excellent job of taking care of the small details, such as running the wax out to the lines."

Randy Schmidt, Assistant Manager
Motorcycle Manufacturing Department

"Everyone spoke highly of the cleanliness of the facility. One Minnesota rider told me that it is the cleanest plant he has ever been in, and another rider from Illinois said he usually notices that trash does not get emptied before overflowing, and thought our trash removal was remarkable."

Scioto Valley Supply News

Summer can be a busy time for Scioto Valley Supply and its customers. Kountry Jon, a portable restroom supplier, welcomes its busy season in mid-April through September, and relies heavily on supply support.

Since 1995, Business Manager Russ Dooley has relied on supplies for his most unpredictable business. According to Warehouse Manager Mike Dixon, “Due to the nature of the business, we have to be ready for him on short notice. We keep a good stock of supplies for him knowing he may call with a last minute special occasion request. We stay in very close contact with him during his busy season since its so variable.”

According to Russ, “Their prompt delivery service is what keeps me coming back as a customer.”

Kountry Jon just finished its biggest event of the year, the Clark County Fair where 45 units were provided with a full supply of hand sanitizers, hand towels, toilet tissue, urinal blocks, waste liquidifiers and odor counteractants.

With the prompt service comes a tradeoff. Mike says, “He samples products for us and he always open to trying the latest developments. We appreciate the feedback.”

OCCUPIED!



Kountry Jon keeps its 700 portable restroom units on site at construction sites, schools, fairs, ball parks, family reunions, hog roasts, etc. During the off season they are stored at a warehouse facility in Springfield. The units range from basic construction site units to the deluxe white models equipped with hand sinks and paper towels, used for weddings and other elaborate events.

MAP Weld: Innovation Required

For the crew at MAP Weld, innovation isn't an option and critical thinking won't wait for free time in the distant future. Recognizing the importance of improved quality and enhanced working conditions, these individuals do not settle for the same old-same old. As Associate Bud Trickett explains, “I am always looking for a way to work smarter. Any changes I can make to be more efficient with my job processes will free up time that I can use to help out other members of my team.”

One shining example of this brainstorming in action comes from the crew of Bud Trickett, Terry Tucker and Chongo Hiltibran, who have, through trial and error, continued to improve the way they handle one of their toughest jobs—a job that occupies 25% of time during each working shift.

The challenge: The crew is responsible for cleaning liners out of 55 gallon drums, that can hold between 5 and two hundred pounds of sealer waste. First, the barrels would be stood straight up, measuring about chest high. This resulted in less lifting, however, the liners still had to be heaved up into the dumpster. Still not completely satisfied, they found an even better solution through the use of a forklift. The sealers are now placed on a flatbed cart and chained to a forklift. Once they are raised above the sealer dumpster, they are simply shaken off. Then, instead of heaving the empty sealer drums into a semi as was done in the past, the crew again incorporated the use of the forklift. By putting the barrels on a cart, the forklift can once again do the job of lifting the barrels into the semi-trailer.

Account Manager Steve Gadd explains, “These guys are always looking for an easier way to do things. In this case, they found a way to take a tough job and keep themselves clean and eliminate lifting.”



No more lifting, launching barrels: Pictured above, Bud Trickett, Terry Tucker and Chongo Hiltibran. By keeping an innovative mind open to improved ways of performing job processes, they have found a way to perform job duties without doing heavy lifting.

The Elvis Experience



An Interview with the Winner
Rene Mays, Wrap Guard

A Scioto News Exclusive

SN: Had you ever been to Graceland before?

RENE: I was there as a child, and noticed lots of changes. I was surprised with all the features they added to the mansion, such as the audio tour, and the Elvis Hotel.

SN: Who did you take with you?

RENE: My husband, of course. I was scheduled to work on Casino Night, and knowing how much I enjoy the event, Ronnie worked my shift so I could go and enjoy myself. I wouldn't have won the prize without him!

SN: What all did you see?

RENE: We visited the mansion, the car museum, the Memphis Belle Restaurant, the Rock and Soul Museum, the Hard Rock Café and Beale Street. We discovered that all restaurants in Memphis serve Elvis' favorites: fried peanut butter and banana sandwiches and fried pickles.

SN: What were some things you found surprising?

RENE: I was taken with the Jungle Room of the mansion—it had a waterfall on one wall and all the walls were carpeted. I was also surprised that the hotel had an all Elvis television channel.

SN: So, what did you bring home with you?

RENE: One specific souvenir we purchased was an Elvis clock—it's a model of Elvis with swinging legs!



Congratulations Rene!

Each year at Casino Night, tokens are traded in for raffle tickets at the end of the evening. Associates use their raffle tickets to try their luck at winning great prizes like this one!



Save Your Life! Be A Lifesaver!

Cardiovascular disease and stroke kill more Americans each year than the next *eight* leading causes of death combined. Heart disease is the number one killer of women, children and men!

Scioto Corporation is a proud supporter of the American Heart Association and the Union County American Heart Walk. The 2003 Union County Heart Walk will take place Thursday, September 18, 2003 at 6:00 p.m. at Eljer Park in Marysville.

Show our company's support in fighting this deadly disease by being a walker. Contact Matt Niswonger to receive more details or join a team. Nearly \$2000.00 were raised last year and the Scioto teams will once compete amongst themselves for a free lunch that will be awarded to the team who raises the most money.

The money raised will be used for first-rate research to continue the fight against heart disease and stroke to fund educational programs for schools, worksites, community and health care sites in Union County.

We are going to stomp out heart disease! Join us in the fight! It could save your life and the lives of those you love!

Three Team Captains will be leading the effort.

"I have relatives that have experienced heart problems, and I'm here to help my community."

—Dan Furrow

"I like being involved with AHA. It's critical to raise money for a problem in our community that affects us all."

—Carrie Cook

"My grandmother died of heart disease at age 42. With new research my mother has become a heart disease survivor."

—Faith Thornhill

Associates from all accounts are encouraged to join the team of their choice. Friends and family are also welcome to participate.



Benefits In Action



This month's featured benefits have been around for a long time and deserve another mention as a reminder to all. Credit Union Membership and Direct Deposit are available to all Scioto associates.

Scioto associates may join either WECU Credit Union in Marysville or Wright Patterson Credit Union, with branch offices in Dayton, Troy and surrounding areas. Both require a \$5 minimum deposit to join and offer checking and savings accounts, credit and debit cards, vehicle loans, personal loans, bill consolidation loans, home equity loans, and direct deposit. To sign up, the credit unions require a recent pay stub and photo identification. No appointment is needed to join, but call ahead of time to discuss a loan option.

Regardless of where you bank, direct deposit is a convenient option available to you. Sign up now to have your payroll check directly deposited to your financial institution to receive your payments. Direct deposit is offered at no cost to you. It's convenient and efficient, safe and secure, and offers a peace of mind if you're on vacation on payday. Donna Wright, Office Manager, urges all associates to take advantage of direct deposit. "Paychecks have been destroyed in the laundry, lost in parking lots, and delayed in the mail. All of these situations are avoided through direct deposit." Contact Donna and sign up today!

Advantages of Direct Deposit

- **Faster**—*You no longer have to wait for your check to arrive by mail, then leave work on your lunch break to make a mad dash to deposit your payroll.*
- **Safer**—*No more worrying about a check getting lost in the mail or someone "intercepting" it. Did you know that if you receive the traditional paper check, you're 20 times more likely to have a problem with it!*
- **More Reliable**—*You always know when your check is to be deposited.*
- **More Convenient**—*Even if you're out of town, your deposit is still made for you at the regular date and time.*

Stretching for Safety

Many back injuries cannot be attributed to a single causative factor; in other words, they tend to be the result of cumulative damage suffered over a long period of time. However; certain actions, motions, and movements are more likely to cause and contribute to back injuries than others.

Because of working in often-times awkward, uncomfortable positions, the Wrap Guard crew saw themselves at risk for back injuries and took a proactive approach to the prevention of back and muscle-related injuries. Because the processes that are performed involve extensive bending, stretching, and repetitive motion, they must take precaution against muscle-related injuries such as strains, pulls and over extensions. According to Account Manager Jennifer Detrick, "We have had injuries in the past due to pulled, strained and overextended muscles. We have concluded that part of the problem was that the associates were not properly stretching and "warming up" before performing their processes."

Called to action, Jennifer and her fellow Wrap Guard management team chose to implement the Honda stretching program, designed to benefit those working on the production line. Safety and Benefits Administrator Matt Niswonger prepared a safety presentation to educate the Wrap Guard associates on how to properly perform their processes with minimal injury risk. Matt explains, "We have successfully lowered the overall number of muscle-related injuries, and associates are more focused on strengthening their muscles and taking a proactive approach to safety."

Why Stretching is Key:

- WG Associates spend 60-75% of their day bending, stretching and extending muscles on line processes in a fast-paced, repetitive environment.
- WG Associates spend 25-40% of their day bending and stretching while performing driving processes (getting in and out of cars) and walking to and from the work areas.

Anytime you find yourself doing one of these things, you should think, "DANGER! My back is at risk! Take precaution when:

Heavy Lifting

Reaching and Lifting

Working in awkward positions

Sitting or standing too long

Slipping on wet floor or ice

Associate Reaction:

- WG Associates appreciate Scioto's proactive approach to safety and minimizing potential injuries that could happen.
- WG Associates feel they are active participants in injury prevention and are encouraged to give suggestions and ideas to make their jobs safer.



Safety First: Wrap Guard Associates, pictured left and right, perform stretching exercises to improve flexibility and strength, ultimately lessening their potential for injury. Associates are also encouraged to properly perform their processes by bending at the knees, refraining from twisting the back, and overall range of motion techniques.



PERFECT ATTENDANCE FOR JUNE 2003

Congratulations! **The following associates have achieved perfect attendance for the month of June:**

Nancy Aceto
Larry Albert
Michael Apraku
Ryan Ashley
Mark Atkins
Bruce Austermliller
Myrode Barker
Wanda Baughman
Janice Beasley
Emerson Beer
Jeffrey Bell
Stephanie Benfield
David Bicknell
Richard Billing
Juanita Billing
Cynthia Blair
Thomas Boone
Carolyn Boutruy
Angela Bradley
Michael Bradley
Donna Brece
Alison Brenner
Harold Brentlinger
Russell Bright
Belinda Bright
Tonia Browder
Loyd Butcher
William Call III
William Call, Jr.
Frank Castle
Rose Clapsaddle
Walter Clark
Floran Clark
Fredrick Cockerell
James Collins
Eileen Cook
Robert Cook
Jose Rogelio Cortez
Claudio Covarrubias
Rosemary Covarrubias
Phyllis Crevison
Jeffrey Crisp
David Crisp
Paul Crum
Dixie DaltonC
arol Davis
Aleisha Delaney
Michael Dixon
Bernie Dziedzic
Marilyn Eades
Ray Edgington
Christopher Eirich
Donna Fay
Betty Ferris

Judy Ferris
Ute Fisher
William Gilleland
Betty Glower
Gary Gordon, Jr.
Marvin Green
Modesto Guerra
Patricia Hale
Danielle Hall
Sonya Hamilton
Mattie Haslam
Albert Hayes
Mary Hendricks
Gerald Hiltibran
Donald Hoffman
Pamela Hoffman
Viki Holloway
Roy Horner
Danny Huffman
Margaret Huffman
Carrie Hughes
Donald Jackson
Mary Jane Jakeway-
Timothy Jaye
Toni Jewell
Janice Johnson
Eugene Jolliff
Connie Jones
Donald Jones
Henry Jones
Shawn Kennedy
Richard Kidd
Rebecca Kidd
Dale King
Gail Kinney
Jason Kirby
Jerome Krabill
Linda Ladwig
James Larsen
Calvin Lee
James Legge
George Lewis
Mark Lore
Shane Losey
Lola Love
Veraniece Luckett
Norma Magill
Denise Martin
Rene Mays
Valentine Mbinakar
Beverly Mcclanahan
Cynthia Mckinney
Alejandra Mejia
Oswald Millan
Patricia Miller
Chong Hui Minter
James Moore III
David Morgan
Rilla Morgan
Elaine Moring
Gary Mosbacker
Rose Motter

Charles Mouser
Kathleen Neves
Beth Neves
Susan Ohler
Liza Overfield
Darlene Owens
James Parker
Joyce Payne
Johnny Pierce
James Poore
Lisa Porter
Marie Reece
Barbara Reed
Charles Rhyans
Donald Robinson
Patricia Roby
Mary Sacks
Lucille Sams
Jeff Schertzer
Victoria Seagle
Linda Secrest
Steve Shafer Sr
Joe Singleton
Gregory Skaggs
Wendy Smith
Julius Spencer, Jr.
Brian Sprouse
Terenia Stepney
Keith Stockton
Judy Stradling
David Strawder
Marissa Suever
Michael Taylor
Michael Thompson
Darren Thompson
Terry Thornhill
Burrel Thornhill, Jr.
Charles Trickett
Christopher Trickett
Joyce Trout
Ruby Trout
Earl Trout
Terry Tucker
Marsha Tucker
Nilsen Vanegas
Gary Waite
Jamie Wampler
Thomas Westfall
Rhiannan White
Fred White
Roger Winegardner
Marc Woerlein
Jeffrey Wooddell
James Woody
Anthony Yoli

Start Date Anniversaries

Danny Huffman 26 Years
Judy Ferris 6 Years
Raymond Hunsicker 6 Years
Steven Stewart 5 Years
Barbara Reed 4 Years
Christina Hamilton 3 Years
Jason Hutchison 3 Years
Viki Holloway 2 Years
Linda Shanton 2 Years
Mark Atkins 1 Years
Timothy Ballard 1 Years
Thomas Boone 1 Years
Angela Bradley 1 Years
Jose Rogelio Cortez 1 Years
Shawn Kennedy 1 Years
Faith Thornhill 1 Years
David Zacharias 1 Years

90 Day Service Awards

David Bicknell	Deborah Brison
Sheila Brown	Robert Combs
Bernie Dziedzic	Henry Jones
Cindy Mccoy	Michaela Melvin
Robert Person	William Rupe
Lucille Sams	Steve Shafer, Sr.
Rex Snyder	Terenia Stepney
Rhiannan White	Bobbi Wibley

August Birthdays

Mary Hendricks	August 1
Sonya Hamilton	August 1
Viki Holloway	August 3
Jennifer Detrick	August 4
Robert Morris	August 5
James Larsen	August 6
Robert Combs	August 6
Calvin Lee	August 8
Thomas Westfall	August 8
Eugene Jolliff	August 10
Robert Cook	August 15
Cynthia Blair	August 17
Eileen Cook	August 18
Monica Severance	August 23
Toni Jewell	August 23
Patricia Hale	August 25
William Call III	August 25
Albert Hayes	August 27
David Bicknell	August 29
Christopher Carroll	August 30
Richard Billing	August 31