



# The Scioto News

A Monthly Publication for Associates, Clients, Community & Suppliers of Scioto Corporation.

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## The New Standard in Cleaning

### Associate Profile: Cynthia Blair



In just six months at Wrap Guard, Cynthia Blair has been selected by her peers twice to be the Wrap Guard Associate of the month. The key to her success is clear: reliability and positive attitude.

According to Account Manager Jennifer Detrick, Cynthia is known her morale boosting, upbeat attitude and for

gladly offering to fill in for other associates when time off is needed. According to Jennifer, "With Cynthia's active role in the driving process, she does an excellent job lowering the inventory by hustling and motivating the crew to keep the cars moving. She is always volunteering for extra projects and overtime assignments and we know we can count on her when they arise."

With previous work experience in the food service and factory environments and as a stay-at-home mother, Cynthia is now thriving in a team atmosphere. "I really like the interaction with people, since my other experiences were of

a much more independent nature."

With superior attendance and a record of excellence in job and process quality, Cynthia is relied upon by management to help train new associates. Jennifer adds, "Cynthia is very willing and able to provide newcomers with a comprehensive overview of our expectations."

Cynthia and her husband of 16 years, Terry, reside in Richwood, Ohio with their two children, Jessica and Kevin. In her free moments, she enjoys spending time with her family and appreciating the outdoors.

## OSU Shows Appreciation for a Job Well Done

With just over one year service to the OSU account, Scioto Associate Joe Singleton has received three letters of appreciation for his quality contributions. Most recently, Susan Litton, OSU Director, Financial Training and Documentation, was compelled to write a letter expressing her gratitude for the services she has come to depend on from Joe. According to Susan, "Joe is a delight to work with. He is pleasant and diligent in his work."

Susan elaborates on the importance of Joe's reliability in her document:

*"Because we operate off-site from our training facility, it is especially valuable to be able to rely on consistent, good service. From day one, Joe has given us consistent, wonderful service. Joe consults our training calendar and always has the room clean and neat in preparation, exactly the way we need it. We can rely on the good condition of the training room. This has saved us time and opportunity cost, and has been a tremendous help to our program."*

Her acknowledgement did not go unnoticed by Joe. "It feels good to be appreciated," he says. "I enjoy working with these folks. We get along like a champ. Everyone knows me and I like to make sure they know that if they need me to take care of a special request for them, I will squeeze it in as soon as I possibly can."



**OSU Financial Training and Documentation maintains a shared training facility in Mount Hall on the West Campus. The evening before each workshop the room must be set up for the following day. Joe Singleton consults the training calendar to have the room clean and neat in preparation.**

## Sam's Club

Sam's Club Membership renewal time is soon approaching! More information to come in June on how to sign up or renew this fabulous Scioto benefit!

## Scioto Club

Scioto Club Breakfast Friday, May 30 at the Philadelphia Bar and Grill in Maryville at 8:00 a.m. Look for your invitation early this month for the wonderful breakfast buffet and fun entertainment!

## Summer Picnic

The Scioto summer picnic will take place on Sunday, August 24 at the Columbus Zoo. Associates will be able to enjoy all the Zoo has to offer, including a new Southeast Asia exhibit, catered lunch, and the annual Tug-of-War Championship! (It's not too early to start forming a winning team!)

## Survey Winners

The survey drawing winners from the winter events received gift certificates for their feedback. Congratulations to Pam Hoffman, Christmas Party winner, and Matt Niswonger, Casino Night winner.

# A Word From The President



Spring is finally here and I am enjoying the change in the weather. I hope that you and your family are able to get out and enjoy this great Spring.

As is usually the case at Scioto, we are experiencing a great deal of change around here as well. It is important that we never sit still and are always evaluating ways that we may better serve our clients and each other. I am always saying that we cannot sit still for too long because before you know it the world will change around us and we will find ourselves severely out of step. Since last Fall I have been working with other Senior Managers developing Scioto's plan for the next several years. It is important to take a long range look at where we need to go to continue to be competitive in the industrial and commercial market. We want to really concentrate our operational efforts on the next 2-3 years and look at what we need to do to meet our Company goals. As we looked at what needs to be accomplished over the next couple of years, it was evident that in most areas we were ready to take on the challenge.

There was one area where we felt Scioto was lacking in "horsepower" to meet our plan. That was in the area of our Executive leadership. Specifically, Scioto has grown to a size where a more qualified team was needed to run the company on a week to week and month to month basis.

With all of that in mind I felt I had an obligation to make some changes for the continued success of Scioto. The change I would like to announce is that I will no longer be holding the position of President. Chip Niswonger has been promoted into the position of President and Chief Operating Officer. As most of you know, he is one of the best (if not **the** best) operating managers in the industry. I am confident that with his understanding of the clients, the work, and our associates that we have a very bright and successful future ahead of us. Chip started with Scioto in M/C Paint over 13 years ago after graduating from Ohio State. He worked his way

through the organization and built his reputation as a hard worker and a straight shooter. He knows what it takes to get the job done. Ask some of the many folks that he has worked with side by side and they can tell you that these statements are true. Additionally, he has great command of the business and how it relates to serving both our clients and associates.

Additionally, Dave Anderson has been promoted to the top financial and administrative position with the company. He will be filling the position of Chief Financial Officer. Dave has 12 years with Scioto and has spent most of his time in accounting and financial roles. Dave has also built a reputation for honesty and as a guy who isn't afraid to pitch in and get his hands dirty. He will be supporting Operations with his skill in accounting and finance as well as leading our teams in H/R and I/T. Congratulations go out to these capable and deserving Scioto associates. Please give them the support and help that you have given me over the years.

As for me, I will be moving into a role that will involve building community relationships and business relationships as we expand our company. I will also be ultimately responsible to our Board for long-term company performance. In short, I am not going away.

As you know, change can be a bit uncomfortable. But as I write this last "From the President" (Chip will be taking over from here) I am confident that we are in good hands. I say that sincerely because after all, I am an Associate of this company too and I will be counting on their leadership as much as anyone else.

I want to close by thanking all of you for making me look competent in my role as President. Please make Chip look good too. You are all the reason for our success.

Thanks for listening,



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# The Scioto Difference

*"The fun has just started. This is something we plan to do much more in the future. With more input and interest, we plan to keep making our events bigger and better as the company grows."*

*Myrode Barker  
Scioto Associate  
Franklin County Courthouse*

It takes a combination of the right people who share the same principles and values to sustain the company's founding culture. In the Central Ohio Region, the end of the first successful year was cause for celebration. They marked their anniversary with a Saturday afternoon show of camaraderie, the strong foundation that makes these Columbus account teams successful. And, that is the **"Scioto Difference."**



## ***The Secret's In the Sauce:***

Although Myrode Barker did not give up his special barbecue sauce, this group's recipe for success is taking the time to get to know each other.



Nearly all the associates who started the account have either advanced to becoming Team Leaders or have taken on added responsibilities. Scioto hats were presented to all those who have been with Scioto since the inception of the Central Ohio Region.

The Franklin County group pitches in once per month for lunch and the opportunity to sit and visit with one another. The anniversary gathering gave them a chance to bring their families and fraternize together with fellow associates from the Ohio State University account.



A barrel grill was donated to the office by Myrode Barker. "It will be needed time and time again," he said.

## Scioto Valley Supply News

The general cleaning management team at the Marysville Auto Plant has been given the opportunity to be among the first in the market to sample an innovative new cleaning system. In a collaborative effort with Unger Cleaning Systems, a restroom cleaning kit is currently being evaluated from the standpoint of efficiency, quality, and the prevention of cross-contamination. MAP was selected as an area with a comprehensive sampling of different surfaces that will enable Scioto to provide the company with true feedback on the system as a whole.

According to Regional Manager Mike Jones, “Unger knows that like them, we are progressive, and they recognized a need for a company with the same philosophy to suggest product improvements. We are pleased to be viewed as a forward thinking and innovative leader in our industry who are not afraid of process improvements.”

Unger has designed three Restroom Cleaning kit configurations to meet both everyday and project cleaning needs. The Unger Restroom Cleaning System features distinctive color-coded tools to simplify training and prevent confusion that can lead to cross contamination. Unger’s Ergonomic tools are designed for worker comfort and effectiveness to clean unusual surfaces that make restroom maintenance so challenging. Combined with the Unger Step by Step Cleaning Process, the result is cleaner restrooms.



### Unger Restroom Cleaning Kit:

- Based on Sanitation, Productivity and Ergonomics.
- Tools Mount on Standard Restroom Cart.
- Engineered to capture and reduce the redistribution of soil and harmful bacteria.

## Innovations in Forklift Operation

A minor dilemma turned into an effective timesaver for the American Honda warehouse team. When tuggers were not always available on first shift, the nine warehouse associates created a new implementation that would allow them to perform their duties without the tugger, saving valuable time in the process.

In place of the tugger, hitches were attached to the forklifts to pull cardboard wagons, allowing one associate to pick up skids and recyclables simultaneously. With these tasks previously requiring two individuals for completion, one associate is freed up to spend more time on cleaning.

The innovation has been in place for one month and Account Leader Mike Taylor is pleased with its success. “This improvement has been implemented on each shift and saves us about two hours per shift that becomes cleaning time. Our client is pleased with our ability to give more attention to cleaning details.”



The hitch is attached to the forklift...



And the cardboard wagon is hooked behind...



To pull skids and recyclables in one simultaneous operation!

## With Those In Service

With the state of the world taking a turn for the worse in the last several months, the imminent war hit home for the families of Scioto Corporation. With husbands, brothers and sons called to duty, the family members left behind were faced with the new and painstaking challenge of going on with regular daily life. Some Scioto family members share their story and how they have been affected:



**PFC Randy J. Cole, Jr. 2-69 of 3-3 ID Mechanized (Army)**  
**Scioto Family: Son-in-Law to Burrel Thornhill, MC Team Leader**

Randy was deployed to Kuwait before the new year, and was involved in one of the first divisions going into Iraq as a trained tank mechanic.

*“Visiting my daughter Genny and her two children, Charity and Randy, in Ft. Benning GA, it was hard to see all the empty apartments of the many young wives and children who have moved home while their husbands are away. My heart goes out to their families. Along with the support my daughter receives from Randy’s parents, Doug and Cathy Clark of Bellefontaine, I appreciate my fellow associates who have offered me support, particularly since Charity had major surgery during this time as well. I have to stay focused on the fact even though all this is going on, I have to come to work every day and get my job done. It helps to stay busy.”*

**Burrel Thornhill**



**John Kruse, Marines Charlie Company with Special Task Force Tarawa**  
**Scioto Family: Brother to JR Kruse, Scioto CEO**

In a photo captured by the Associated Press, John Kruse was seen helping an Iraqi soldier with water from a canteen in Southern Iraq in March, during which time some 200 Iraqi soldiers surrendered to his Unit just after crossing the border into Iraq from northern Kuwait. This was the first his family had seen of him since New Year’s Day.

*“Although the war is unfortunate, it does no one any good to become distracted to the point that nothing else gets done properly. The Marines have a job to do, they have been trained to do it and you have faith in the fact that they will get things done. It is out of my control. The best I can do is pray that all turns out for the best and concentrate on what I can control. The clients and associates of Scioto count on me to do my job and not become too distracted. If I let things get to me I am not doing anyone a favor. I think it is very tough on my parents, so I worry about them a bit.”*

**JR Kruse**



**SPC James Wampler, 502nd PSB Alpha Detachment (Army)**  
**Scioto Family: Husband to Jamie Wampler, ELP GC**

James is a computer specialist deployed in April and may be gone for up to one year. Jamie hears from him via e-mail every couple of weeks.

*“James’ son, Michael, 6 1/2 is very proud that is Daddy is protecting all of us. Our girls, Katleen 4 1/2, and Rebecca, one year, are too young too understand, but they know that they miss their dad. It’s difficult to work full-time, and take care of the children’s needs in his absence. It has been especially hard during holidays.”*

**Jamie Wampler**

## Scioto Recognized as BBBS Major Sponsor

The Big Brothers Big Sisters, a local organization that pairs up adults and children to develop positive relationships, recently honored its sponsorships at the 5th Annual Dinner. Since the non-profit organization relies heavily upon donations from outside sources, they show their appreciation to their donors during the annual ceremony.

Regional Manager Dannie Furrow accepted a gold sponsorship plaque, recognizing Scioto as a major sponsor to BBBS over the last five years. Scioto has enthusiastically sponsored BBBS fundraising events, including Bowl for Kids' Sake and the Scioto Cup. Dannie describes his interest in involvement by saying, "As the company representative for the golf outing, I think it is a great opportunity to serve one of our core customer groups—our community."

Marian Jacques, BBBS Program Coordinator, expresses her appreciation on behalf of the organization. "Big Brothers Big Sisters Union County program has a special partnership with Scioto Corporation. Their support has enabled our program to serve more Union County youth than ever before."



*Scioto was awarded a gold sponsor plaque and recognized as a great supporter of the BBBS program. An activist for their cause, Dannie Furrow proudly accepted the plaque.*

## Benefits In Action



Information and enrollment sessions are currently being scheduled on site to inform associates about the most recently added benefit: supplemental insurance. AFLAC insurance is now available to Scioto associates through Joe Duke & Associates Insurance Company who will be providing supplemental insurance options, as well as free home and auto insurance reviews to all interested associates.

According to Benefits and Safety Administrator Matt Niswonger, "the benefits focus group recommended that a supplemental insurance program would be an added benefit valued by their fellow associates." Focus group member Rosemary Covarrubias, WG, describes the short term disability option as a driving force behind this recommendation. According to Rosemary, "This benefit was selected primarily for short term disability. This type of insurance would cover associates on leave due to maternity or injuries. AFLAC offers something for everybody of all age groups."

AFLAC, the American Family Life Assurance Company, offers insurance coverage for accident/disability, cancer, short-term disability, hospital intensive care, hospital confinement indemnity, long-term care, specified health event, life and dental. The insurance policies help supplement primary health plans by providing direct-to-the policyholder cash benefits to help fill gaps in traditional health insurance coverage, such as deductibles, out-of-pocket expenses, loss of earning power, among others. AFLAC policies enable a choice in the type of coverage and are paid through payroll deduction.



**AFLAC Representative David Green provided a group overview and was available for one-on-one consultations with associates who wished to discuss their options privately.**



# Safety First in Forklift Training

There are many workplace injuries that can occur while using mechanical equipment to move material. Therefore, material handling equipment must be operated with diligence and caution.

With a need for certified forklift operators at some Scioto accounts, particularly weld shops and warehouse environments, operational training is critical. Two members of Scioto management staff have undergone the “Train The Trainer” certification through the Bureau of Workers’ Compensation and are responsible for ensuring that all affected associates are up-to-date on forklift certification. According to trainer Chris Trickett, “Anyone using a forklift must be trained on the particular forklift they are using at their facility. They get an initial training and are then re-trained as hazards change in their facilities, or at least every three years otherwise. We make sure that enough associates are cross-trained there is always a qualified individual available to operate equipment.”

## Forklift Facts

You must always check your rearview mirror before backing up.

Propane leaks can be detected by a hissing sound, distinct odor, or frost on fittings.

Before driving a forklift into a trailer, always check the wheels, support the nose of the trailer, inspect the dock plate, check the trailer floor.

Always drive in reverse when a load obstructs forward vision.

Pre-operation inspections are done to prevent mechanical failure accidents and to provide compliance with OSHA’s requirement.

Attachments reduce capacity by increasing the load center and adding weight.

Gloves and safety glasses are the minimum PPE required when refueling a propane tank.

The most important differences between a forklift and a car are weight and steering.

Conditions such as hitting a pothole, carrying an off-center load, getting a flat tire, having a raised and tilted back load, or being on a ramp may cause tip over when combine with a sharp turn.

Pedestrians always have the right of way.



***Some of the items requiring forklift assistance are the 500 to 750 gallons tanks and scrap bodies that need to be moved in weld departments, skids and recyclables in warehouse areas, and cleaning products in the Scioto Valley Supply warehouse.***

## PERFECT ATTENDANCE FOR MARCH 2003

### **Congratulations!** **The following associates have achieved perfect attendance for the month of March:**

Nancy Aceto  
Samuel Achirem  
Larry Albert  
Deborah Anderson  
Michael Apraku  
Ryan Ashley  
Mark Atkins  
Bruce Austermler  
Timothy Ballard  
Wanda Baughman  
Joseph Beck, Jr.  
Emerson Beer  
Stephanie Benfield  
Juanita Billing  
Richard Billing  
Cynthia Blair  
Thomas Boone  
James Bowen  
Donald Boyer  
Michael Bradley  
Angela Bradley  
Donna Breece  
Alison Brenner  
Russell Bright  
Belinda Bright  
Tonia Browder  
Ronnie Bunch  
James Burch  
Loyd Butcher  
William Call III  
William Call, Jr.  
Paul Cascioli  
Rose Clapsaddle  
Floran Clark  
Brenda Close  
Fredrick Cockerell  
Dorothy Collins  
James Collins  
William Conger  
Robert Cook  
Eileen Cook  
Jose Rogelio Cortez  
Claudio Covarrubias  
Rosemary Covarrubias  
Phyllis Crevison  
Jeffrey Crisp  
David Crisp  
Dixie Dalton

Carol Davis  
Aleisha Delaney  
Michael Dixon  
Ray Edgington  
Christopher Eirich  
Jason Enoch  
Betty Ferris  
Judy Ferris  
William Gilleland  
Sean Glidden  
Elizabeth Goings  
Celia Gonzalez-soto  
Gary Gordon Jr.  
Jeffrey Greene  
Modesto Guerra  
Patricia Hale  
Danielle Hall  
Mary Hendricks  
Pamela Hoffman  
Danny Huffman  
Carrie Hughes  
Raymond Hunsicker  
Donald Jackson  
Mary Jane Jakeway  
Eugene Jolliff  
Donald Jones  
Rebecca Kidd  
Richard Kidd  
Dale King  
John King  
Gail Kinney  
Jason Kirby  
John Konz  
Jerome Krabill  
James Larsen  
James Legge  
Stephanie Lininger  
Mark Lore  
Shane Losey  
Lola Love  
Melvin Lovelace  
Denise Martin  
Ronnie Mays  
Rene Mays  
Valentine Mbinakar  
Beverly Mcclanahan  
Chad Mcombs  
Cynthia Mckinney  
Alejandra Mejia  
James Moore III  
David Morgan  
Rilla Morgan  
Elaine Moring  
William Moton, Jr.  
Charles Mouser  
Susan Ohler

James Parker  
Johnny Pierce  
James Poore  
Lisa Porter  
Michael Prater  
William Preston  
Marie Reece  
Barbara Reed  
Charles Rhyans  
Tracy Robinson  
Donald Robinson  
Patricia Roby  
Mary Sacks  
Jeff Schertzer  
Amy Schumacher  
Victoria Seagle  
Linda Secrest  
Linda Shanton  
Terry Shreve  
Joe Singleton  
Gregory Skaggs  
Wendy Smith  
Julius Spencer, Jr.  
Brian Sprouse  
Keith Stockton  
David Strawder  
Marissa Suever  
Amanda Sutherin  
Michael Thompson  
Terry Thornhill  
Burrel Thornhill, Jr.  
Charles Trickett  
Christopher Trickett  
Joyce Trout  
Ruby Trout  
Kimberly Trout  
Earl Trout  
Florence Tudor  
Charles Victor  
Chris Wenger  
Thomas Westfall  
Fred White  
Roger Winegardner  
James Woody  
Roger Wright  
Larry Writesel  
Anthony Yoli  
David Zacharias  
Ricky Ziegler

Start Date	Anniversaries
Charles Mouser	9 Years
Brian Sprouse	9 Years
Rene Mays	8 Years
Belinda Bright	6 Years
Teresa Bolen	5 Years
Eileen Cook	5 Years
James Burch	4 Years
Elizabeth Goings	4 Years
Roger Wright	4 Years
Michael Thompson	2 Years
Joseph Beck, Jr.	1 Year
Wade Bennett	1 Year
Robert Dillard	1 Year
Doris Goodwin	1 Year
Oswald Millan	1 Year
Terry Roseberry	1 Year
Michael Taylor, Jr.	1 Year
Nilsen Vanegas	1 Year

### 90 Day Service Awards

Larry Albert	Donna Breece
Tonia Browder	Dwain Chandler
William Conger	Carol Lawrence
Shane Losey	Valentine Mbinakar
Leslie Mcqueen	Robert Morris
David Morgan	Calvin Lee
Stanley Johnson	Roy Horner
Elizabeth Koch	Nathan Garvey

### May Birthdays

Crystal Martin	May 1
James Moore	May 2
Mattie Haslam	May 3
Charles Bartley	May 4
Donald Hoffman	May 6
Nancy Aceto	May 9
Rebecca Kidd	May 9
Frank Castle	May 9
Timothy Ballard	May 9
Fred White	May 9
Keith Stockton	May 11
James Poore	May 14
Celia Gonzalez-soto	May 15
Samuel Achirem	May 18
Terry Rowley	May 19
Darlene Owens	May 20
Gregory Skaggs	May 20
Tina Jakeway	May 21
Rosemary Covarrubias	May 22
Liza Overfield	May 25
Jamie Wampler	May 25
Darcy Appelfeller	May 27
George Lewis	May 27
William Conger	May 18
Judy Ferris	May 30
Alison Brenner	May 31