



The Scioto News

A Monthly Publication for Associates, Clients, Community & Suppliers of Scioto Corporation.

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The New Standard in Cleaning

Associate Profile: Donovan Oswalt

A glimpse into Donovan Oswalt's past reveals a man who is going places. From bakery and restaurant owner to weld supervisor for fifteen years, Donovan clearly has the ability to take the lead.

Account Manager Mike Taylor vividly describes Donovan Oswalt as the individual who took charge at American Honda. "He was in a key position and he brought third shift to life through his ability to direct people and tackle tasks."

While Donovan finds the most enjoyable part of his job the fact that he can go home at the end of each day knowing that the crew has done their best to make the place shine. It is no surprise that he can lay claim to a very impressive accomplishment. He explains, "When Chip came to do a walk through with our client, the Honda Manager informed Chip, "I don't need to walk through, I already know the warehouse looks great."

Donovan Oswalt has worked at American Honda Manufacturing for the past year and a half. He oversees the crew as they keep the floors swept and scrubbed and the warehouse itself in top condition.

As Donovan and his wife Teresa are preparing to celebrate 30 years of marriage, they are proud of their 7 children, 8 grandchildren, and the community of Versailles where they have resided for the past 31 years. He enjoys traveling and has ventured to many of the United States, and will be making a return trip to Oregon this summer. He is active in his church and enjoys crossword puzzles and listening to Southern Gospel music.

Donovan has the admiration of his co-workers as he continues to be strong-minded and positive, leaving work each day to courageously undergo radiation treatments for prostate cancer.

New Medical Office Building Account Underway

Scioto's most recent start-up is a Health Center account, a five-story Class A MOB (Medical Office Building)

The new account is led by Team Leader Larry Bowers, who steps into the leadership after a successful assignment the McConnell Heart Hospital MOB. Account Manager Joe Warner explains, "Larry has demonstrated his ability to transform into a leadership role. Not only was I confident in his medical cleaning skills and his floor care expertise, but his attention to detail was clearly a fit as well."

As with all of Scioto's accounts, we make an impact by having a full-time dedicated team that consistently completes each of their tasks on nightly basis. Paying attention to detail is paramount at a Class A medical facility. Joe Warner accomplishes the "details" by organizing the work of his team through the Operational Cleaning Card (OCC) process.

In a complex medical facility, it is also important that each of the individuals on the team are able to communicate with each other. Each of the members of our team also have a high level of customer service – from the Day Porter to the Floor Technician. The entire team understands the importance of being helpful and courteous to patients, visitors, and staff.



The Atrium level is a conference center – with the foot traffic of a small busy airport. The next two floors are occupied by hospital departments. The top two floors are made up of individual doctor office suites.

Wellness Initiative

Are you keeping up your part of the bargain? Those who have not been compliant with the Wellness Initiative program will soon be paying the higher health insurance premium rates.

If you fall into the "slacker" category, it's not too late to redeem yourself! Participation of at least 70% during this quarter and you can qualify for the lower rate next quarter. So, be sure to participate in your assigned health and wellness activities.

Keep up your part of the deal so Scioto can continue to offer you lower-cost health premiums!

**www.lifescreeen.net
888-522-7799**

Check Your Check

Now is a good time to review your paycheck information. Make sure your social security number and address information are accurate. Report any changes to the office.

Direct Deposit

Planning your summer vacation?

Don't be away without your money in the bank! Sign up for direct deposit today! All you need is a checking or savings account at any bank or credit union. It's quick, it's easy, it's free!

Call Donna for details!

A Word From The President



Scioto is an organization that knows providing our customers the best service is based on providing our associates great service.

How is this accomplished?

First, we need to meet people's basic expectations. As an organization we establish compensation programs that help us do this. We provide health, vacation, and 401K plans.

Secondly, and most importantly, as an organization and as managers within Scioto it is our responsibility to provide associates the best management.

That is what provides our associates great service! The results our customers see are consistent quality, professionalism, responsiveness, and follow up. How these results are created is through management providing our associates great service.

At the best accounts everyone knows the expectations regarding quality, professionalism, responsiveness, and follow up.

Why is this? Because the best managers know it takes every individual on the team to understand their individual role and the teams plan to meet the expectations of the customer.

Great service to our associates is ensur-

ing we as manager's attack, focus, and keep our most talented people.

The best managers understand the best way to accomplish this is to:

- 1) Ensure people understand your expectations
- 2) Make sure people have the materials and equipment to do their job right
- 3) Ensure people have an opportunity to be successful everyday
- 4) Always recognize and praise good work
- 5) Take a personal interest in people at work
- 6) Encourage peoples development

Think about it! We all do our best work when we understand what is expected of us. Additionally, when we feel and know we are cared about and feel part of a team we focus that much more on helping the team accomplish its goals of serving the customer's expectations.

Thanks for listening and
Being part of the Scioto family,

Chip



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The Scioto Difference

“Matt's work with the Safety Council is a great win-win situation. The community benefits from Matt's expertise and commitment while Scioto receives the advantages of networking and information sharing with other safety professionals in the business community. In the end, the result is a safer and healthier environment for our associates and clients.”

Tom Kruse
CEO

It takes a combination of the right people who share the same principles and values to sustain the company's founding culture. Helping to create an atmosphere of safety in the community by promoting the value of safety and health initiatives for local businesses is the goal through strong leadership roles in the community safety council. And, that is the **“Scioto Difference.”**

Matt Niswonger Elected as President of the Union County Safety Council

Director of Human Resources Matt Niswonger has a strong commitment to further the safety culture of Scioto through leadership by example.

A member of the Union County Safety Council since 2002, Matt will preside as President over the coming year. On the importance of his involvement, Matt explains, “It is an important resource for networking with the other safety professionals in the area. We learn from one another and I am able to take back to Scioto the latest innovations and safety as well as the wants and needs of the businesses in the community we serve.”

Along with the Presidency of the Safety Council comes a seat on the Board of the Union County Chamber of Commerce, where Matt is responsible for assisting in development of the business community.



Respect from the Community

“Matt's passion and willingness to serve, he has accelerated into the presidency. He has demonstrated to the membership his willingness to take on added responsibilities. The new Wellness Initiative, Matt's brainchild, is a large collaborative where business professionals will pool resources and share wellness information.”

Bob Whitman
Director
Union County Chamber of Commerce

“Matt is a pleasure to work with and certainly represents Scioto very well. He is a pleasure to work with, accommodating and considerate about everyone around him.”

Jim Hall
Safety & Environment
Nestle

“I have known Matt for the past several years as a regular participant in the Union County Safety Council. Matt has always shown a lot of enthusiasm in expressing the importance of a safe workplace for associates and sharing ideas for others to use during the "Safety Council" and Committee Meetings.

As President of the "Safety Council", Matt lead the coordination of the 2006 Lunch/Learn Meeting schedule which is held monthly at various Union County locations. This wasn't as easy as it may sound. With very different types of businesses and service organizations involved, Matt used his leadership skills to complete this task on time.

It is evident that Matt's safety guidance continues to be expressed by his associates that work at Honda. For example, at the Marysville Auto Plant, when there is a spill, Scioto associates respond. As a further countermeasure, in areas of highest potential to have water on the floor; such as, near coolers , clean-up supplies were located at the spot to reduce response time and eliminate the slippery floor as quickly as possible.

It is real pleasure to have a company like Scioto that stresses the importance of safety. I am sure that this would not have been possible without Matt's involvement, guidance, and persistence each and every day.”

Joe Cicero
Corporate Health and Safety
Senior Staff Administrator
Honda of America Manufacturing

Health & Wellness

Type 2 Diabetes: Know the Signs

People with type 2 diabetes can live for years without realizing that they have the disease. While people with diabetes can exhibit noticeable symptoms, such as frequent urination, blurred vision and excessive thirst, most people diagnosed with type 2 diabetes do not show these overt warning signs at the time that they develop the disease. Often, type 2 diabetes only becomes evident when people develop one or more of its damaging complications, such as heart disease, stroke, eye damage, nerve damage that can lead to amputations, and kidney disease.

"Left untreated, diabetes can lead to very destructive, and even deadly complications," said Francine R. Kaufman, President, American Diabetes Association. "The American Diabetes Association hopes that this Alert Day will help people recognize and act on any diabetes risk factors and warning signs they might discover. For millions of Americans, their lives might depend on it."

To help people better recognize their own risk for type 2 diabetes, the American Diabetes Association provides a simple, seven-question pencil and paper diabetes risk test. The risk test is available in brochure form by calling the American Diabetes Association's toll-free at 1-800-DIABETES (1-800-342-2383) or by visiting the Association's Web site at www.diabetes.org. As a result of the Association's efforts, tens of thousands of Americans have assessed their risk for diabetes by taking the simple test.

Risk Factors

Risk factors for Type 2 Diabetes include: obesity, sedentary lifestyle, over the age of 45 and having a family history of diabetes.

African Americans, Latinos and Native Americans are at an increased risk, as are women who have had babies weighing more than nine pounds at birth.

Taking the Guesswork Out of Chemical Mixing

Account Manager Derek Clarke has found a way to simplify the process of chemical mixing in one easy step. After successful pilot testing, dilution control systems are in place throughout the Tri-State region. "It just made budgetary sense," he explains. "We realized we could have a significant savings in our supply costs, while developing a consistency throughout our accounts by effectively reducing the number of products used."

While the purchase of concentrated cleaners is more cost-effective than ready-to-use, the mixing stations allow associates to automatically dilute to the required ratio, eliminating not only the waste factor but providing the additional benefits of more accurately maintained supply levels and eliminating the potential risk of chemical damage to floors through human error.

The mixing stations are placed on the wall in janitor closets next to the sink and have a continuous flow of water. Each different product has a flip switch and automatically dilutes to the required ratio. Throughout the Tri-State, the mixing stations are used to prepare restroom cleaners, neutral floor cleaners and glass cleaners.



Dilution Control Systems Provide:

SIMPLICITY- No mixing by hand. Products are numbered and color-coded for simple identification and easy training.

ECONOMY - No glug-glug mixing, no waste. Saves time. Super-concentrated products. Less inventory. Less packaging waste.

VERSATILITY - Products for a wide range of maintenance needs. Dilution control wherever you need it.

SAFETY - No chemical contact. No spills or leaks.

Casino Night

Nearly two hundred Scioto associates turned out for this year's annual Casino Night. Thousands of dollars in grand prize packages and donated items were up for grabs to all those willing to try their luck at casino games.

Scioto associates enjoyed a delicious dinner, fun games, dancing and the opportunity spend time with fellow co-workers in a relaxing atmosphere—70's Style!

DISCO



INFERNO



Far Out! Jessica Houston of Nestle won the first prize for her groovy 70's costume!



Grand Prize Winners

NASCAR Package—Max Reams, Wrap Guard

Graceland Package—Rene Mays, Wrap Guard

Two Airline Tickets—Bud Trickett, MAP Weld

Kings Island Pass—Arlene Porter (guest of Elaine Moring, MAP)

Home Theater System—Rebecca Wade, MAP Weld



Personal Giving

As Scioto turn in their tax returns this month, we catch up with them to ask what their favorite charities are. So, what's your write-off?



"I like to buy candies etc. from the school kids knowing it will help with what they need, like Richard's boys were selling for the kids baseball team. I also donate to the church and St. John's school, a very worthy cause."

Donna Wright



"I know that we cannot always reach in our pockets to give money but if we look real hard we can always find a way to help others such as giving used clothes that we no longer need, going through cupboards and finding some canned foods we can spare or just to give a couple of hours of time in helping raise money for your school or helping out at a church fundraiser."

Chuck Victor



"We donated clothes and household items to the Kidney Foundation."

Aaron Williams



"One of the things that that I like to do for our community is to organize a few company functions that will help the union county big brothers big sister organization. Our annual golf outing and the bowl for kids sake is a way for our company to help out a local charitable organization. Over the past several years, The golf outing has raised several thousands of dollars for this charity. With the support of the customers, clients and our associates, this event continues to grow every year and the proceeds grow as well."

Dan Furrow

Benefits In Action

Most of us hope we will only need our health insurance for routine health care. There is a place you can turn when you have healthcare questions or problems that are not routine. Care Team Connect is here to help you and your family members with health care and benefits. We offer support for you and your family every step of the way.

Care Team Connects services include:

- Case Management –to help guide your care to an appropriate in-network facility, work with your healthcare team and explain your health benefits to you. Call 1-866-218-5244.
- Utilization Review - to follow outpatient services, inpatient hospitalizations and approve services according to your benefit plan. Call 1-866-218-5244.
- The Nurse Help Line – staffed by registered nurses, available to you 24 hours a day, 7 days a week, 365 days a year to answer all of your healthcare questions. Call 1-800-543-5444.
- Disease Management - for anyone with a chronic condition such as asthma, diabetes, hypertension or congestive heart failure. Each program provides information and support personalized to individual needs and health status.
- Quitting Your Way Smoking Program - a program that is tailored for those who are ready to quit smoking. The program even provides education and guidance to those *not* ready to quit and help set goals to move them to the next stage. Call 1-800-654-1772.

Coming Next Month: Using the Nurse Help Line

Emergency Response

In an emergency, time is critical and response can be delayed due to unnecessary or inaccurate information, and response by the first personnel on site. Improper reporting reduces the effectiveness of communication and increases the potential for delayed, poor or wrong responses from outside agencies; whereas, properly communicated address and direction into the facility increases responses and assistance.

For last month's safety topic, associates were asked to consider the actions they must take in an emergency situation and were asked the following questions: Who will you report to? Who is in charge and what information does this person need to be effective and communicate with other personnel?

Thinking about how to react when an alarm sounds or a problem occurs within the facility, the Nestle crew shared their ideas to relate their understanding of the emergency response plan and how their personal involvement during an emergency can make a difference.

From the Safety Council at Nestle...

Aaron Williams and Judy Stradling serve on the Safety Council at Nestle and are proud to see Scioto associates participating in the new programs set forth to help get everyone thinking about safety! Associates facility-wide now take part in a safety suggestion box and a safety challenge computer program where they compete to win cash prizes.



Great Suggestion!



Congratulations to Faith Thornhill for receiving cash prizes for two of her safety suggestions and for getting 100% on the safety challenge program which entered her to win a cash prize.

Faith's prize-winning self-initiatives included the suggestions that a skid holding lights in the basement was a potential hazard for tripping and should be removed. She also proposed that a Bloodborne Pathogen kit should be placed in the kitchen medicine cabinet. Both of her ideas have been implemented. *Nice work, Faith!*

PERFECT ATTENDANCE FOR FEBRUARY 2006

Congratulations! The following associates have achieved perfect attendance for the month of February:

Eric Adu
Deeb Omar Ali
Evans Amo
Agnes Ampofoa
Deborah Anderson
Allen Anderson
Emma Arthur
James Ash
Ryan Ashley
Amber Baker
Booto Hirsi Barre
Rosalinda Barron
Ray Beach
Charlene Benton
Shirley Black
Carolyn Boutry
James Bowen
Larry Bower, Jr.
Willie Bradford
Angela Bradley
Emma Bridgett
Belinda Bright
Leslie Brown
Sabrina Brown
Phillip Bullard
Ulysses Bunch Jr.
Carolyn Byron
Maria Cabezudo
Timothy Carter
Shawn Castleberry
Antonia Cepeda
Rose Clapsaddle
Floran Clark
Richard Clegg
Marcia Cloningier
Randy Cole Jr.
Ronald Coleman
Kay Collins
Robert Combs
Amber Cook
Eileen Cook
Deborah Coons
Mike Cotton
Rosemary Covarrubias
Phyllis Crevison
David Crisp
Geonia Cummings
Dixie Dalton
Aleisha Delaney
Sean Dickerson
Robert Dickerson
Robert Dillard
Michael Dixon
Amy Dodd
Marcella Dozier
Bernie Dziedzic
Zatricia Edmonds
Christopher Eirich
David Evilsizor
Judy Ferris
Wallace Garnett
Carolyn Gildersleeve
Kenneth Goad
Anthia Gonzalez
Timothy Gordon

William Graves
Marvin Green
Modesto Guerra
Wylene Guilford
William Hampton
Eugene Hardesty
Kenneth Harlan
Steven Harris
Lloyd Hawks
Matthew Helms
Mary Hendricks
Eusebia Henriquez
Maria Hernandez
Ibrahim Hersi
Carol Hill
Betina Hines
Asha Hirsi
Travis Hollins
Monique Hollis
Dahn Holton
Loretta Horner
Roy Horner
Jeren Howell
Octavia Howell
Danny Huffman
Kelly Humphries
Brandon Hunt
Chane Hutsell
Myra Ivey
Timothy Jaye
Toni Jewell
Brenda Johnson
Mark Jones
Ashley Jones
Donald Jones
Beverly Jones
Connie Jones
Regina Jones
Harry Justice
Jay Kendrick
Shawn Kennedy
Matthew Kennedy
Richard Kidd
Lisa King
Jason Kirby
Angeline Koanang
Bernard Kunkler
Eva Lamar
Roosevelt Latimore
Ricky Lawson
Cuong Le
James Legge
Lawrence Likens
James Lindenberger
Lisandro Lorenzo
Regina Lorenzo-herandez
Shane Losey
Lola Love
Suki Lozoya
Maria Machuca
Marielys Maldonado
Denise Martin
Nicholas Martinez
Rene Mays
Valentine Mbinakar
Beverly Mcclanahan
Cynthia Mckinney
Leslie Mcqueen
Jennifer Mershon
Mildred Miller
Beverlee Miller
Robert Miller Jr.

Akua Minta
Chong Hui Minter
James Moore III
Rilla Morgan
Nelson Morillo
Elaine Moring
William Moton Jr.
Charles Mouser
Francis Mulvaine
Stephanie Napier
Daniel Napier
Kenneth Neate
Brandy O'neal
Donovan Oswalt
Larry Pack
Howard Penny
Johnny Pierce
Roger Plank
Elizabeth Pokuaa
James Poore
Brian Prater
Elijah Preston
Robert Radcliffe
Carolyn Randoll
Marie Reece
Barbara Reed
Tyrone Reggins
Arthur Reuber
Sherry Rigsby
Donald Rismiller
Bethany Robb
Patricia Roby
Jusue Rosaruo
Stefan Ross
William Rupe
John Ryan
Hagar Sarpong
Jeff Schertzer
Morgan Schrader
Brent Scott
Terry Scott
Derrick Seagle
Linda Secrest
Steve Shafer Sr
Darrell Shaw, Jr.
Jeremiah Sheets
Michael Shepherd
Bahilo Shirwa
Terry Shreve
Crystal Simpson
Joe Singleton
Tracy Sirch
Gregory Skaggs
Anthony Smith
Brenda Smith
Anna Smith
Joshua Smith
Rex Snyder
Julius Spencer, Jr.
Hannibal Stanley
Keith Stockton
Carol Storey
Judy Stradling
David Strawder
Michael Talley
Willie Taylor
Gretilyn Terrell
Charles Thomas
Nicole Thornhill

Faith Thornhill
Burrel Thornhill Jr.
Christopher Trickett
Charles Trickett
Ruby Trout
Earl Trout
Joyce Trout
Terry Tucker
Michael Van Cleave
James Vance
Elizabeth Venturini
Charles Victor
Mary Vonderhaar
Rebecca Wade
Marsha Walker
Robin Watson
Thomas Westfall
Richard White
Fred White

Erin Wilkins
Catherine Williams
Rapheal Williams
Felicia Williamson
Toia Willis
Michael Wilson
Roger Winegardner
Constance Wion
Jeffrey Wooddell
James Woody
Christie Zaayer
Chet Zellars

Start Date Anniversaries

Donald Jones	20 Years
Phyllis Crevison	17 Years
Carol Hill	17 Years
Russell Bright	13 Years
Chong Hui Minter	12 Years
Jeffrey Wooddell	8 Years
Rose Clapsaddle	5 Years
Rebecca Wade	5 Years
Michael Apraku	4 Years
Marvin Green	3 Years
Toni Jewell	3 Years
Darren Seagle	3 Years
Terry Tucker	3 Years
Donald Rismiller	2 Years
James Vance	2 Years
Carolyn Boutry	1 Year
Donna Fay	1 Year
William Graves	1 Year
Regina Lorenzo-Hernandez	1 Year
Stefan Ross	1 Year
Carol Storey	1 Year

90 Day Service Awards

Deeb Omar Ali	Ethan Allen
Evans Amo	Agnes Ampofoa
Emma Arthur	James Ash
Rosalinda Barron	Emma Bridgett
Antonia Cepeda	Deborah Coons
Mike Cotton	Charles Dick
Sean Dickerson	Melissa Goins
Anthia Gonzalez	Timothy Gordon
Maria Hernandez	Asha Hirsi
Angeline Koanang	Bernard Kunkler
Mary Leiss	Maria Machuca
Marielys Maldonado	Tammy Manter
Beverlee Miller	Canei Milner
Akua Minta	Nelson Morillo
Patricia Parker	Roger Plank
Carolyn Randoll	Sherry Rigsby
Bethany Robb	Hagar Sarpong
Brent Scott	Terry Scott
David Shifflet	Bahilo Shirwa
Mikeah Trotter	Mary Vonderhaar
Sylvester Wade	Chet Zellars